



# COVID-19 Hotline Faculty and Staff FAQ

## ***What should I do if a student shares that they have been in Close Contact\* or tested positive for COVID-19***

- Advise the student to contact the Corona Virus Hotline directly by calling (580) 581-2676 or via email to [coronavirus\\_hotline@cameron.edu](mailto:coronavirus_hotline@cameron.edu)
- Email the Hotline with the following to ensure awareness
  - The student's name and student ID number
  - Information about how you became aware of the possible case

***\*Close-contact is defined as being within 6 feet of an infected person for more than 15 minutes. Please note that it is unlikely that many students attending in-person classes would be labeled as close-contacts based on this definition.***

## ***What is a student asked when they contact the Hotline?***

- Student name and ID number
- Preferred contact method
- Past history with the virus
- Medical symptoms and dates presented
- Testing information (past and/or current)
- Close contact information
- Residential status (at home or in Student Housing)
- Class attendance information
- Campus dining activity
- Campus event attendance
- Other relevant details

## ***What course of action is a student advised when calling the Hotline to announce a close contact or positive test case?***

- The student will be advised not to attend classes in-person
- The student will be advised not to visit campus spaces, offices, or participate at in-person events
  - Many administrative offices have virtual services available
- The student will be advised to contact each instructor concerning their participation in the course
  - Student Services will also provide a notice of medical absence to all respective instructors
- If the student resides on campus, they will be relocated to isolation or quarantine housing
  - Student Housing will arrange dining with Sodexo and meals will be delivered to the student
  - Student Wellness Center will work with Student Housing to provide over the counter medicine to treat symptoms
  - Student Wellness Center will be available for virtual counseling

***What standards are the Hotline following with regard to close contact or positive test cases?***

- A student who has only a fever and no other symptoms of COVID-19 and has not had close contact with a positive COVID-19 individual, may return to campus/class after being fever-free for 72 hours without using any fever-reducing medications.
- Students testing positive with COVID-19 who have symptoms and were directed to isolate at home, or at Student Housing isolation/quarantine spaces, may discontinue isolation and resume campus activities under the following conditions:
  - At least 10 days have passed since symptom onset; AND
  - At least 72 hours have passed since last fever without the use of fever reducing medication; AND
  - Other symptoms have improved; AND
  - A healthcare provider, or the appropriate health department\*, has issued a letter stating that the student has met the criteria to end isolation.
- Asymptomatic students with COVID-19 may discontinue isolation and resume campus activities under the following conditions:
  - At least 10 days have passed since the date of their positive COVID-19 test; AND
  - A healthcare provider, or the appropriate health department\*, has issued a letter stating that the student has met the criteria to end isolation.
- A student that was in close-contact to someone that tested positive for COVID-19 and was directed to isolation may return to campus/class under the following conditions:
  - 14 days have passed since the date of exposure; AND
  - There is no presence of symptoms.
- *The health department that provided the COVID-19 test (Comanche County Health Department for Lawton and the Stephens County Health Department for Duncan) tracks and issues communications associated with testing within their jurisdiction.*

**Note:** Students who are severely ill with COVID-19 might need to isolate longer than 10 days and up to 20 days after symptoms first appeared.

***This information was compiled based off information and guidance provided by the CDC and the Comanche County Health Department. Guidance is subject to change. You can find more information about COVID-19 at the links below:***

- **CDC** - <https://www.cdc.gov/coronavirus/2019-ncov/community/colleges-universities/index.html>
- **Comanche County Health Department** - [https://www.ok.gov/health/County\\_Health\\_Departments/Comanche\\_County\\_Health\\_Department/COVID-19/index.html](https://www.ok.gov/health/County_Health_Departments/Comanche_County_Health_Department/COVID-19/index.html)

**Transparency Statement:** You can find more information about Cameron University's response to COVID-19 at <https://www.cameron.edu/covid-19>. Additionally, Hotline data about student COVID-19 cases will be sent weekly via Cameron University email.